Dell Premier

A Deep Dive into Local Portal's Capabilities

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Local portal modernizes your IT procurement process, by shopping your catalog in a tailored online solution that simplifies purchasing and gives you greater control over the entire ecosystem.

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# Streamline your tech purchasing so you can focus on the bigger picture.

Local Portal
High-Level Features

- Catalog of Dell Products, Services and Software
- Standard Configurations
- User Access Management
- Reporting and Analytics
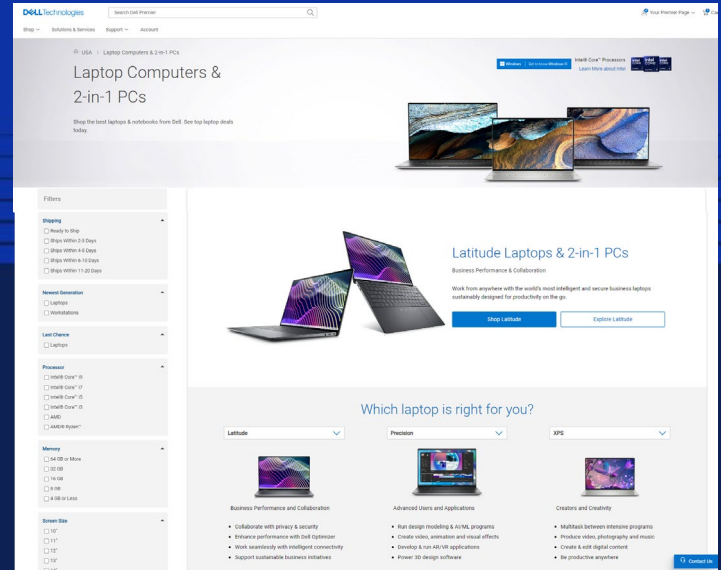- Order Tracking
- 24/7 Customer Service
- Quote Access

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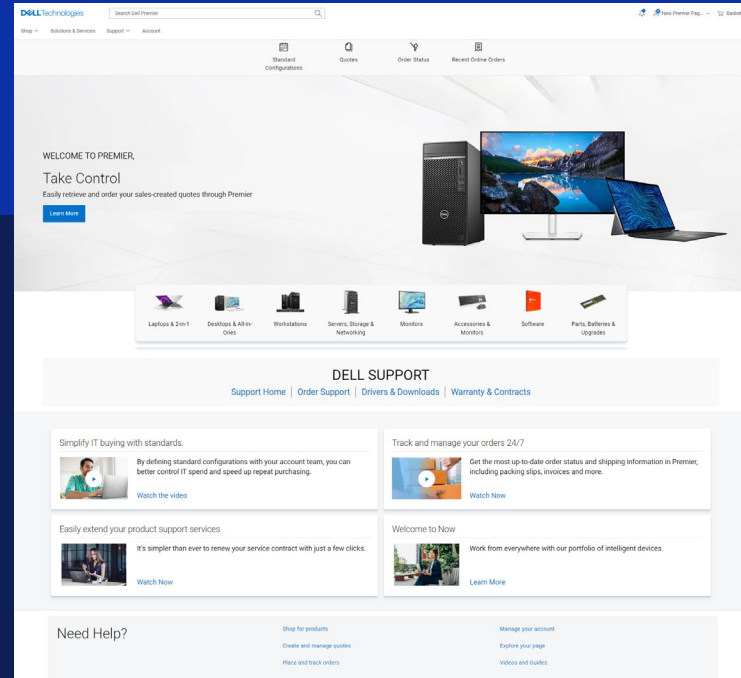
Dell Catalogs

Shop a complete line of Dell's end-to-end technology solutions and 3rd party accessories
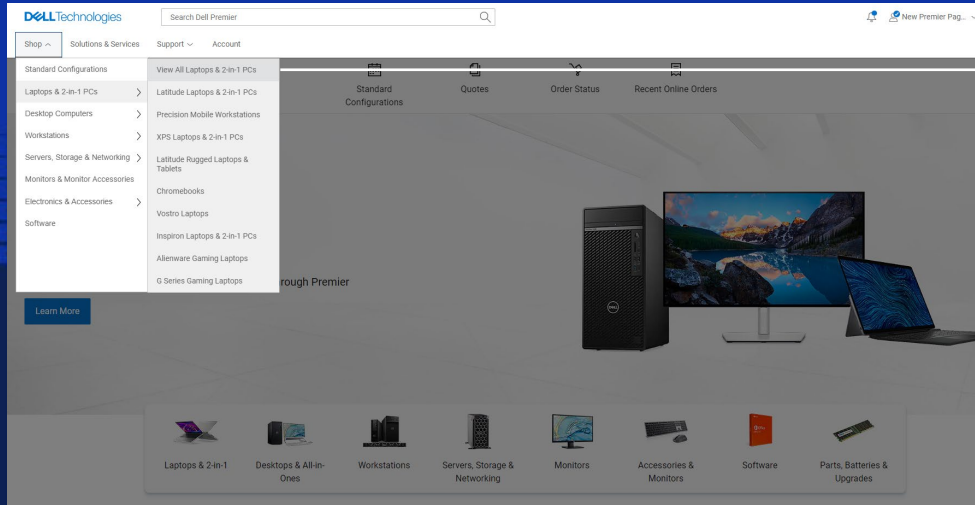
*Only available if your organization has approved catalog ordering in addition to your standards.

Easily refine your search to find suitable products for your business

Compare Products

Obtain detailed information on products and solutions to find what's best for your business

Compare products quickly with "Add to Compare" Feature →

View estimated delivery dates for product selections, if available for your region →

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Dell Standard Configurations

Personalized product bundles created according to your specifications, at negotiated pricing
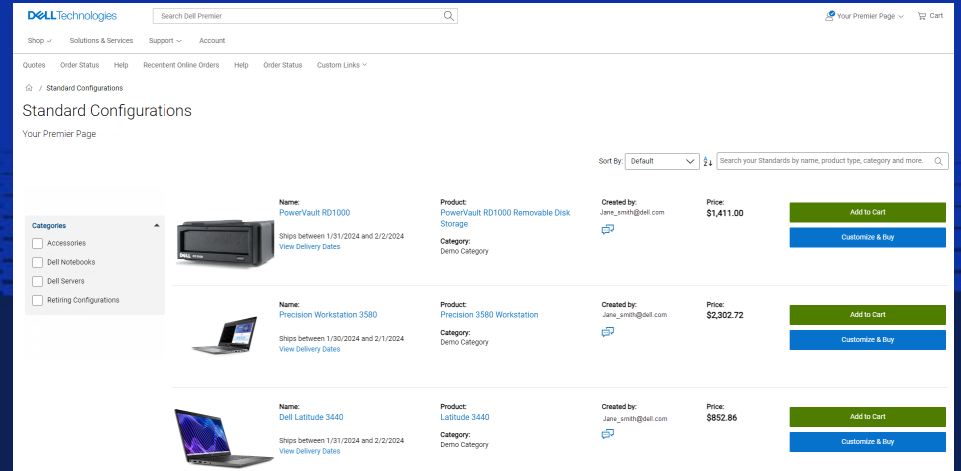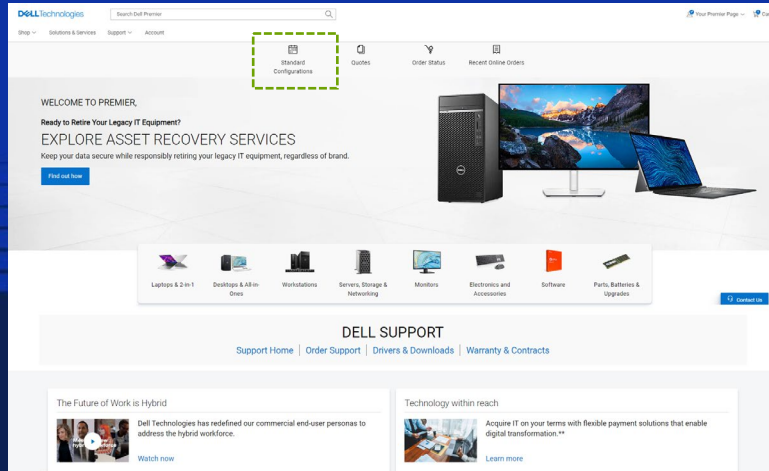
- Set company-wide standards for repeat purchasing
- Assign product names and categories that align with your business needs
- Control IT spend and lock configurations at negotiated pricing
- Add to cart, or customize and buy configurations with a single click
- Receive notifications per item when a standard configuration is about to be, or has retired
- Connect with Sales on any configuration with the chat icon*

*Availability may vary by country and region. Roadmaps and timelines are subject to change. Contact your account teams for more information.

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Premier Quote to Order (PQTO)

Leverage Premier's self-service experience to turn offline quotes into online orders

- Retrieve quotes provided by your Dell Technologies account team, in addition to quotes that you create online independently
- Review/download the quote (PDF, HTML, XML or XLS format) and place your order online
- Select and purchase up to 10 quotes with a single checkout
- Receive real-time updates throughout the order fulfillment process
- Track orders and download packing slips or invoices

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Order Tracking

Easily access tracking information and review orders
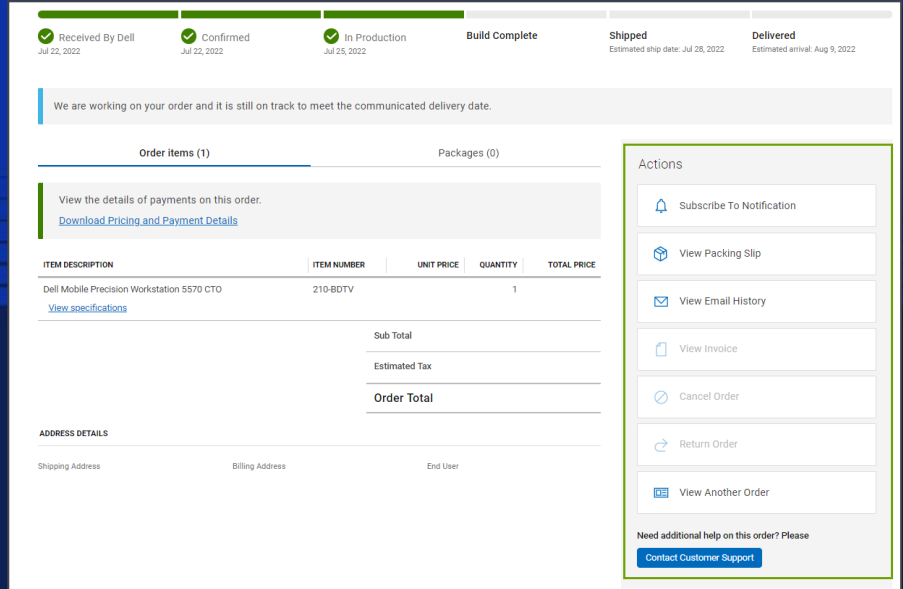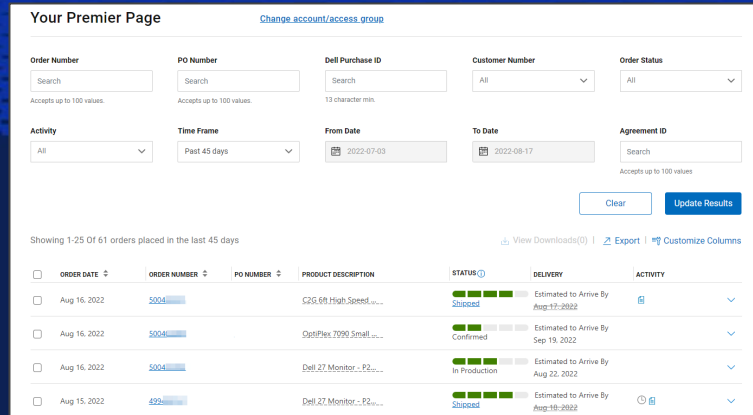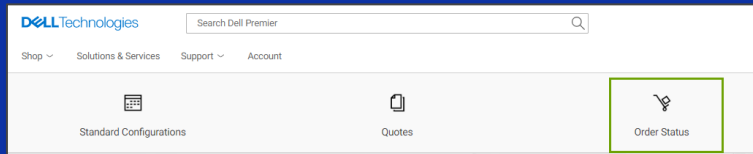
- With a click of a button, easily access your order status at your convenience
- Manage orders with ease: view packing slips, invoices, and *initiate returns
- Click on the order number to access useful links, such as contact customer support, and carrier information
- Access previous orders from up to the past 2 years
- Receive emails detailing order tracking and shipping confirmation

*Not available in CN, TW or HK

Account Page

A suite of self-service tools that give customer's the autonomy and control of the procurement process

- Address Book: View and manage the shipping and billing information

- Recent Orders: View, search and easily repurchase previous orders from the past 30 days

- Reports: A customizable "build your own report" dashboard to view past orders and invoice numbers by week, month, quarter or year

- Checkout Profiles: Quickly manage previously saved payment types, billing and shipping information

- Manage Users [Admin Only]: Assign access groups and user roles to control what users see and do

- Set up a Single Sign On (SSO)* [Global rollout in progress] integration between Dell Premier and your company

Self-service capabilities may vary by country/region

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Reporting

Easily customize and download reports within your Premier Page
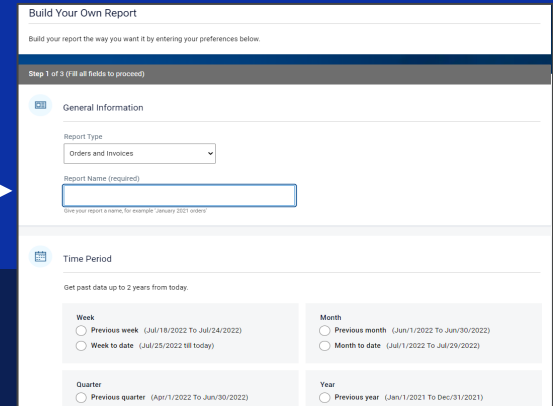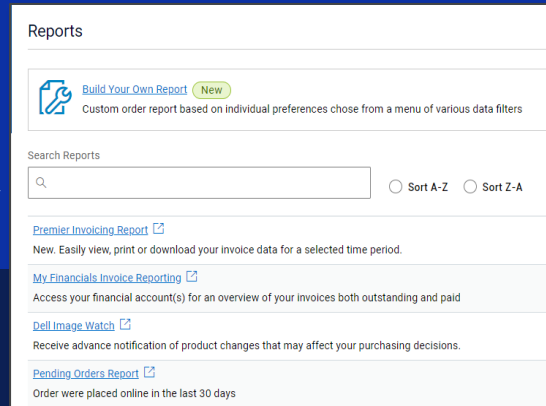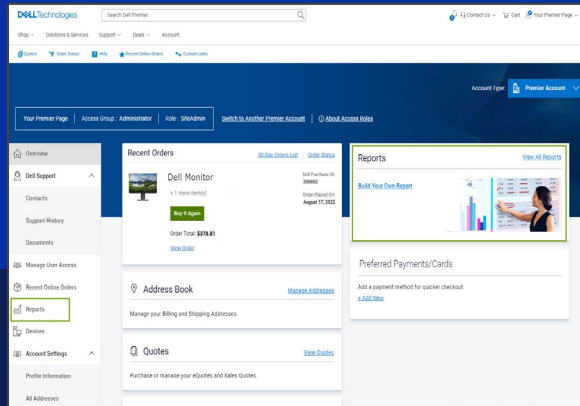
- Create your reporting dashboard from a large selection of filters for details about your order, customer, tracking and delivery data; offering a fast and reliable self-service experience
- View a variety of reports relating to current and past Dell purchases. Contact your Dell Technologies account team to discuss which reporting option is best for your business

If the report feature is not available in your account, please contact your Dell Technologies Account Team

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Transform your business today

1   Ready to sign up? Contact your Dell Sales Representative

2   Already have a page? Sign-in and customize your profile. Set company-wide standards for product configurations, services and shipping options, and set-up what users can see and do

3   Go to Dell Premier's home page to learn more

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