Dell ProDeploy Infrastructure
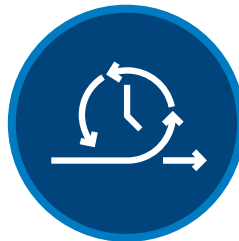
Maximize your hardware on day one with our experienced planning, installation, guidance and knowledge transfer

Focus on future business drivers

82% less project-planning time[1]

Accelerate your deployment

Up to **68%** Faster time to deploy[1]

Deploy right the first time

43% Fewer support calls within the first 90 days[2]

Accelerate your deployments

Customer expectations are high and workforce needs can shift rapidly, placing pressure on your team to deploy technology fast. But how can you deliver infrastructure that best leverages your resources and maximizes the value of new technology? Get ProDeploy and take advantage of flexible hardware installation options to get the most of your new technology starting on day one.

Handle deployments with ease

- Single point of contact for project management
- Implementation planning
- 24/7 onsite or guided remote hardware installation
- 24/7 remote and configure of system software
- Project documentation and knowledge transfer

ProDeploy complements your IT professionals with our expertise

ProDeploy Enterprise is built on best practices refined through over 30 years of experience beyond basic hardware installation, ProDeploy provides a single point of contact for project management, implementation planning plus documentation and knowledge transfer to your team.

- Minimize implementation risk
- Get more performance from fully enabled hardware and software
- Bridge efficiently to technical support with lower risk of downtime

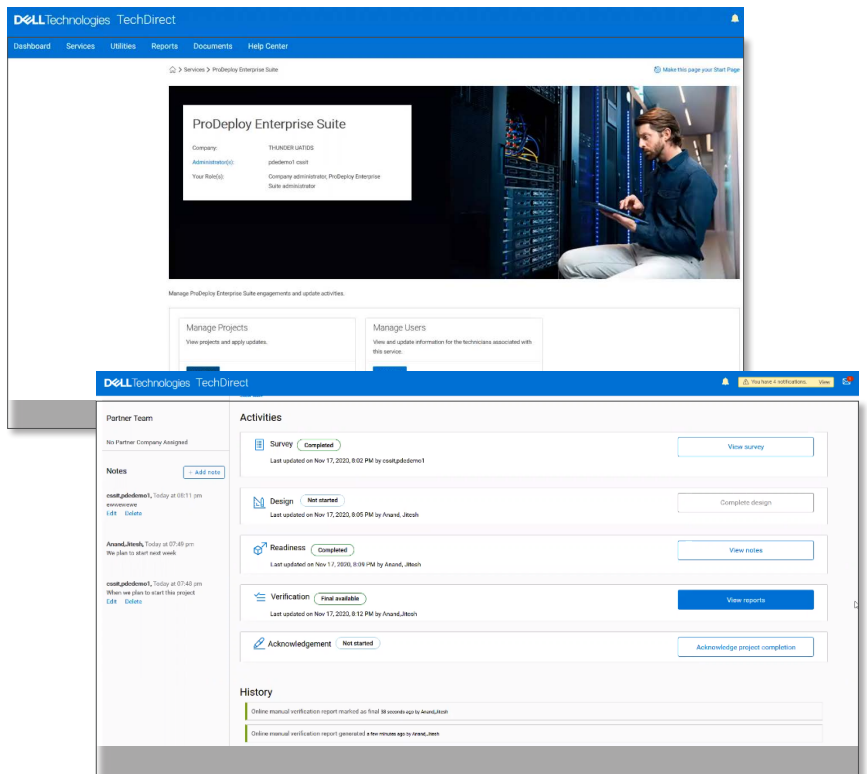### Choose from on-site hardware installation or a fully remote experience

You can select the right fit for hardware delivery based on your needs, budget and schedule.

Better utilize your internal resources by taking advantage of onsite or guided remote hardware installation[3].

Manage it all online

Collaborate with our experts online to plan, track and deliver your deployment projects from an end-to-end management portal in TechDirect. Save time by centralizing communication across joint teams.

Once your Dell EMC hardware is in production, simplify enterprise IT services and support with our adaptive, automated digital service experience – for a single system or your global environment. From our flexible, self-service hubs, TechDirect and MyService360, nimbly manage potential risks with automated support backed by smarter AI, real-time analytics and recommended actions.

Additional Deployment Time

ProDeploy is designed accelerate new technology installations. When the deployment need is greater in length, complexity or scope, choose Additional Deployment Time to reach success with an extension of remote or on-site assistance.

For more information, please contact your sales representative or visit DellTechnologies.com/ProDeploy

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