

# Fast-track Your Data Protection Readiness

Product Success Accelerator (PSX) Services for Backup & Cyber Recovery

Streamline and simplify the activities needed to implement and maintain Dell Data Protection Backup and Cyber Recovery vault solutions. Designed for ultimate efficiency, PSX combines best-in-class deployment and professional services to help you protect and safeguard critical data. Gain peace of mind knowing you have the right technologies, processes and expertise at the right time for your cyber resiliency needs. To learn more, contact your Dell representative, or visit [Dell.com/ProductSuccessAccelerator](https://Dell.com/ProductSuccessAccelerator).

## START

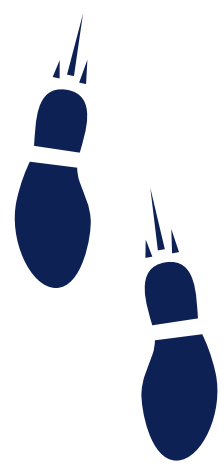
with PSX Ready and advance through all three levels!

### PSX READY



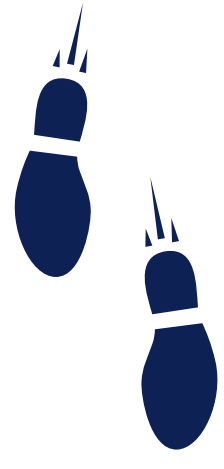
#### Planning Workshops

Early planning helps prioritize data, validate design and construct runbook documentation.



#### Deployment

Dell experts install and configure solution hardware and software.



#### Production Enablement

Dell ensures operational readiness, including software policy setup and validation.

#### Education

Take a series of on-demand skills-based training courses anytime within your first year.



## Scheduled Meetings

Dell experts walk you through assessment results and next steps.

## Detailed Reporting

Get quarterly recommendations on how to optimize performance and keep policies and procedures up to date.

## Quarterly Assessments

Dell reviews workload and solution performance, policies, schedules and firmware currency.

## PSX OPTIMIZE

## Documentation

Get a KPI-based Success Plan and a customized Operational Runbook.

## Customer-led Restore Testing

Get help with restore tests to make sure everything is operating as designed.

## PSX ASSIST

## Daily Monitoring

Dell monitors policies and performance 8 hours a day, 5 days a week.

## Status Updates

You'll be notified of anomalies, alerts and remediation options.

## Hands-on Assistance

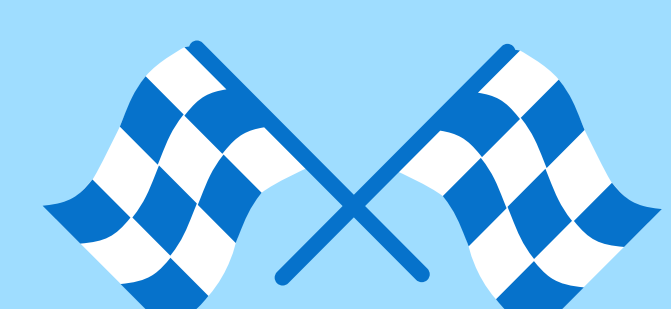
At your direction, Dell will perform updates, upgrades, patches or restore tasks.

## Communications

Your assigned expert will maintain ongoing communications and check-ins.

Protect and safeguard critical data leveraging Dell Data Protection solutions and our team of PSX technology experts. Get started today.

[Dell.com/ProductSuccessAccelerator](https://Dell.com/ProductSuccessAccelerator)



FINISH