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ABOUT THIS BRIEF

This brief summarizes an IDC white paper that outlines key considerations for enterprises moving to processes and services driven by artificial intelligence. For the full story, see the IDC white paper "End-to-End AI is Within Reach."

End-to-end AI is within reach — but are you ready for it?

THE RISE OF AI IN THE ENTERPRISE

For today's digitally driven enterprises, artificial intelligence applications are growing in importance. Many forward-looking enterprises are now rolling out or laying the groundwork for Al-driven applications that automate and enhance business processes and services. And the future promises to bring much more of the same.

For IT and business leaders, the rise of AI in the enterprise is much more than an incremental change. It's a sea of change that calls for the development of end-to-end AI strategies and new supporting capabilities in the underlying IT infrastructure. This is an important takeaway point from a new IDC white paper—"End-to-End AI is Within Reach"—that outlines key considerations for enterprises moving to processes and services driven by artificial intelligence.

Here are some of IDC's observations from this thought-provoking white paper, sponsored by Dell Technologies.

AI-DRIVEN APPLICATIONS WILL SPAN THE ENTERPRISE.

- IDC expects that within the next few years, AI will start to permeate business
 processes for most enterprises. In general, more data will drive better products and
 services, improved customer experience and more relevant business insights.
- Big data analytics applications leveraging artificial intelligence will drive better business insights, fueled by the massive amounts of data that enterprises will collect from their products and services, employees, internal operations and partners.
- As business models become much more data-driven, the key challenge for enterprises
 will be to identify and capture the data they need to improve their offerings and then use
 that data effectively to drive value for the business and its customers and partners.

ENTERPRISES NEEDS AN END-TO-END AI STRATEGY.

To make the most effective use of Al-driven big data analytics, enterprises will need
to create an end-to-end Al strategy that is well integrated across three different
deployment models—from edge to core data center to cloud. IDC says that because
of the many new requirements of this hybrid, multi-cloud strategy, almost 70 percent
of IT organizations will modernize their IT infrastructure over the next two years.

- Enterprises successfully deploying Al will have their Al infrastructure distributed across
 edge, core and cloud deployment locations, each of which will exhibit different workload
 profiles. Rather than thinking about Al infrastructure as a series of point deployments
 in different locations, enterprises should strive to craft a well-integrated, end-to-end Al
 infrastructure strategy that leverages each of these deployment locations effectively.
- There will be a proliferation of data capture points as enterprises glean data from
 edge devices, their own products and services, employees, supply chain partners
 and customers. Data needs to stream freely and where it naturally settles in a storage
 environment. After having been leveraged for insights, data needs to be joined by
 compute to perform more analysis.

AI WORKLOADS PLACE NEW DEMANDS ON IT INFRASTRUCTURE.

- Al workloads will demand many new capabilities from the underlying IT infrastructure.
 Getting the underlying infrastructure right is a key determinant of success as enterprises look to Al to help drive better business decisions. Enterprises should consider the infrastructure requirements for Al from three angles—scale, portability and time—as they modernize their IT infrastructure for the data-centric digital era.
- Enterprises will build their infrastructure using both general-purpose and accelerated compute, distributed unstructured storage platforms, a mix of different storage technologies, and Al-driven systems management, as well as Al framework tools like PyTorch and TensorFlow.
- IDC has released an "Artificial Intelligence Plane" model to help customers better
 understand how to create the right ecosystem to maximize the contribution Al-driven
 workloads deliver. The underlying storage infrastructure is a key component in that model,
 and it is already clear from end-user experiences over the last several years that legacy
 architectures will generally not provide the right foundation for long-term Al success.
- While each phase of the AI pipeline requires some type of performance-intensive compute, AI model training is especially demanding due to the large amount of parallelism involved. There are various types of compute resources that are suitable for the different AI pipeline stages.

DELL TECHNOLOGIES CAN HELP YOU GET THERE.

- Dell Technologies markets a range of systems for every AI scenario, allowing businesses
 to grow their capabilities at their own pace as their needs shift and as their data sets grow.
 Deployment scenarios with Dell Technologies solutions include data center, edge, cloud
 and multi-cloud, with the compute brought to the data rather than the other way around.
- To help their customers succeed with AI, Dell Technologies has put together its Dell EMC Validated Designs for AI. These engineering-validated stacks make it easy for enterprises to buy, deploy and manage successful AI projects, offering not only the underlying IT infrastructure but also the expertise to create optimized solutions that drive real business value.
- With its broad IT infrastructure portfolio, including compute, storage and networking resources, and AI eco-system partnerships, Dell Technologies can bring the right resources together with an end-to-end AI focus that drives competitive differentiation for its customers.

Here's the bottom line: End-to-end Al is within reach—and now is the time to get started.