

# Dell thin client solutions for Hospitality

#### Enhancing the guest experience in the hospitality industry

Improve the overall guest experience and streamline IT operations in hotels, restaurants, and resorts with innovative, secure and optimized VDI endpoints.

Dell thin client solutions help hospitality businesses increase efficiency through enhanced security, streamlined administration, and improved performance. Designed to provide secure and seamless access to virtualized desktops and Desktop-as-a-Service environments with modern IT management, Dell thin client solutions help to enhance guest satisfaction, increase staff productivity and allow IT to address issues promptly.



## Use Cases



#### **Front Desk and Reservations**

Provide a welcoming experience with optimized access to reservation systems, guest profiles, and room availability, enabling staff to handle check-ins, check-outs, and guest requests efficiently.



#### **Customer Services**

Deliver cost effective, secure and highly manageable desktops across locations and user profiles.



#### Point-of-Sale (POS) Systems

Simplify POS operations in restaurants, bars, and cafes with easy-to-access data while minimizing downtime. Manage sensitive customer data centrally.



#### **Call Centers**

Maintain full control of sensitive data without compromising IT efficiency and adapt quickly with solutions designed to provide rich collaboration and connectivity options.

#### Elevate guest experiences with secure and flexible solutions for hospitality.

#### Security and risk mitigation

Safeguard sensitive guest data by centrally managing applications and data in the data center while thin clients help mitigate the risk of malware and unauthorized access.

#### Centralized IT management

With simplified operations and centralized IT management, it's easy to deliver highly reliable computing across complex, distributed environments. This allows staff to focus more on guest interactions, enhancing overall guest satisfaction.

### Innovative experiences and improved guest satisfaction

Improve application access and performance with simplified, rapid deployment of desktops across multiple use cases. Deliver access to new applications faster and offer more responsive guest experiences.

#### Enhance your digital workspaces with more security and agility

Meet the evolving needs of the workforce and increase efficiency without compromising on security with Cloud Client Workspace. Learn more at <u>www.dell.com/CloudClientWorkspace</u>.