DELLTechnologies

There is no future of IT operations that does not include AIOps.

IT operations challenges grow as infrastructure, data
and applications scale across core, edge and cloud.

Dell APEX AIOps

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AI-driven SaaS that tames IT complexity in your digital business

Infrastructure Observability	Application Observability	Incident Management
Assure infrastructure integrity	Deliver application reliability	Automate service availability

Infrastructure Observability

Know what's happening with your infrastructure, what will happen and what to do about it

- Infrastructure health scores and recommendations for remediation
- Performance and capacity forecasting and anomaly detection to avoid problems
- Cybersecurity risk and incident notifications and recommendations
- Energy and carbon footprint forecasting for making sustainability decisions
- Generative AI for instant, in-depth answers to operational questions

10X
Faster time of resolution of infrastructure issues[1]

1 day
System administration time saved per week[1]

3 min
To automate cybersecurity checking for 1,000 systems[2]

+

Application Observability

Know what is impacting your applications and what to do about it

- Automated full-stack application visibility correlated with Dell infrastructure
- High-fidelity, real-time data with 1-second metrics
- Continuous monitoring for 300+ supported technologies
- Rich understanding of contributing factors to incidents
- Incident prevention through automated issue resolution
- Predictive analytics for proactively identifying potential issues

70%
Reduction in application mean time to resolution[3]

3X
More application deployments[4]

60%
Less revenue impacting incidents[3]

+

Incident Management

Reduce alert noise, incidents and time to resolution

- Enterprise-wide event correlation into actionable incidents for reducing noise
- Causality algorithms to identify probable root cause of incidents
- Notifications mobilize specialists to see incident and root cause in a virtual situation room
- Correlation with similar past incidents and their proven steps to remediate
- Third-party tool integration to automate resolution

99%
Noise event noise reduction[5]

50%
Reduction in tickets[5]

93%
Reduction in customer reported issues[5]

Dell APEX AIOps

Tame IT complexity across your digital business with AI-driven SaaS

Learn more on Dell.com/APEX-AIOps