

How Dell Updates Help IT Admins Maximize the User Experience

Keeping your network of devices updated and secure can sometimes feel like a never-ending job. Whether it's employees who won't follow your updating rules, or a big update that requires a roll-back across your organization, this process turns into a headache more often than it should.

The Importance of Timely Updates

In the past, many organizations have avoided updating their devices because of compatibility or stability concerns, or the general inconvenience of the process itself. However, delaying updates can hurt the people you're trying to help: your users. Functional updates help users get the most out of their Dell devices. Whether that's better performance or a more stable working environment, these updates can make life simpler for every employee.

What Regular Updates Promote



Better Security

70%

Percent of successful attacks originate at the endpoint¹

42%

Percent of breaches related to vulnerabilities for which patches had already been released²

Updating Dell systems helps keep your users and organization safe.



Improved Performance

75%

Percent of blue screens related to faulty drivers³

\$300,000

Cost per hour of IT downtime across a majority of mid-sized and large enterprises⁴

Keeping software components up-to-date can help improve PC performance and less user disruptions



Reduced Support Costs and Increased End User Satisfaction



Very valuable because there's constant changes... it can fix bugs... issues connecting,... certain features are not known to us. By having [these updates] available, it would save us a lot of time, money, and energy.

- IT Admin,
Interview, Feb 2022

We're working to make it easier for you to make timely updates by providing a consistent, reliable, and continually improving update experience—whether you update through a Dell update application, Dell.com/Support, or Windows Update. **Updating your devices helps you better protect your users from performance and security issues.**

Dell Makes Updating Simple

At Dell, we take our responsibility to deliver effective updates seriously. Our goal is to make the latest fixes and updates available to you as efficiently as possible so that you may incorporate the most up-to-date versions into your update process and schedule.

We're working hard to make your update process simpler by validating each update against your hardware models and aligning our update schedule with industry release dates. You can also configure your Dell update tools to receive updates automatically with minimal interruption to your end user.

No matter which method you choose to keep your devices up-to-date, Dell is here to support you every step of the way.

New and Improved Update Features



Flexibility and Choice

We offer the same updates (BIOS/Driver/FW) through Dell update applications, dell.com/Support, and Windows Update.

For more details on the Dell Update Strategies Guide visit: [click here](#).



Regular Release Cadence

Our monthly release schedule aligns with industry cycles to simplify update management.

For more details on the update schedule visit: [click here](#).



Automatic and Silent

Our tools make it easy for your end users to receive the latest updates automatically and with minimal interruption.

For more details on how to enable automatic updates, visit dell.com.



Missing Driver Resolution

Our new update processes will deliver critical software components for a smoother end-user experience.



Benefits and Criticality

Improved release notes help you prioritize updates by clearly documenting the benefits and criticality level of each update.



Redesigned Support Page

Our newly updated Drivers and Downloads site has all the information you need to help keep your devices safe.

The Latest Updates are Available in All Update Tools

- Dell Command | Update
- Dell Update
- SupportAssist
- Alienware Update
- dell.com/Support
- Dell Command Driver Packages
- Dell Business Client Catalog
- Update Catalogs in TechDirect
- Windows Update



Start today by applying all available updates to help ensure your systems are protected!

¹Promonet, "Cybersecurity," 2022.

²Ponemon Institute, "The state of vulnerability management in the cloud and on-premises," 2020.

³Microsoft, "Blue Screen Data," 2021.

⁴ITIC, "ITIC 2021 Global Server Hardware, Server OS Reliability Survey Results," 2021.